



ADDENDUM TWO

DATE: August 19, 2026

TO: All Respondents

FROM: Sheila Brown, Procurement/Contract Administrator

RE: **ADDENDUM #2 Questions and Answers**

MHA Responses are in red

- 1) You have shared in your Addendum One document that CSpire is currently the ISP for all 7 of your operational sites. In what manner are the 6ea remote locations connected back to the MHA Central Office - DIA Internet circuits, CSpire's private network, etc? **CSpire network**
- 2) Will all public Internet services and traffic flow from each of the remote sites directly to the Internet or does all traffic flow back to the MHA Central Office through CSpire's private network and then to the public Internet? **Back to central office**
- 3) If traffic flows from the MHA Central Office back to the remote sites through CSpire's private network will a vpn gateway only be required to be installed at the MHA Central Office location, especially if all public traffic from the remote sites flow back through the MHA Central Office location? If there is a CSpire Private network, does it provide all of the data/network security measures that the MHA requires or does MHA require an additional layer of security across the telco's/CSpire's private network if this is the deployment manner of choice? **Yes, VPN gateway will be at central office.**
- 4) Would it be possible to have a copy of the CSpire network diagram of its ISP footprint across all 7ea of the MHA Housing Authority's locations? **Not at this time.**
- 5) If network traffic that flows between each of the MHA remote sites and the Central office flows across the CSpire private network does the Montgomery Housing Authority still require encrypted VPN tunnels between the Central Office site and the 6e MHA remote sites or will the CSpire private network, if this is the current deployment scheme, provide enough security isolation for the MHA private/ corporate data to flow while still provide AAA(authentication, authorization and accounting) levels of security? **No, tunnels to the central office will remain with CSpire.**

6) Will the VPN services require site-to-site vpns, roaming user type vpns or a combination thereof?

Roaming user type

7) The Addendum One mentions that MHA has "1.5 Gbps of bandwidth at the central office and 40 Mbps at each remote site." Is the 1.5Gbps the bandwidth to the public Internet? Also is the 40Mbps the bandwidth for each of the remote sites back to the Central Office location or is this the amount of bandwidth that is allowed for the public Internet at each site but the connection back to the Central Office location is possibly faster? If the latter inquiry is true, what is the actual bandwidth between the remote sites and the Central Office location and are these connections across a CSpire private network?

Again, this inquiry is only applicable if the CSpire ISP deployment includes a private network segment.

N/A

1. Existing Hardware Environment – The Scope of Work states that the network will be managed and monitored across seven locations but does not provide details about the existing hardware. Can MHA provide information on the current environment, including equipment manufacturers, models, and ages? Additionally, should respondents plan to replace existing equipment with contractor-owned hardware, or will they be expected to manage MHA-owned assets? **Vendor will be replacing current equipment.**
2. Scale of VPN Users and Network Endpoints – The RFP does not indicate the expected number of concurrent remote access VPN users or the total number of managed network devices. Can MHA provide the estimated number of remote users requiring simultaneous VPN access, as well as the total count of managed devices (including switches, access points, and firewalls) across all seven locations? **No more than ten simultaneous users.**
3. One-Time Implementation Costs – The RFP references both the Cost Proposal Form (page 13) and the Proposed Fees Form (Exhibit D, page 68). While Exhibit D appears to cover recurring monthly charges for VPN and firewall services, it does not provide a section for one-time implementation, setup, or migration costs. Should these costs be submitted separately under Tab 4, or should they be incorporated into the recurring monthly fees? **Respondent should submit those costs separately and clearly identified.**
4. Internet Service Provider Coordination – Page 64 references coordination with Internet Service Providers. Is the contractor responsible for managing and paying ISP invoices and then billing MHA, or is the contractor's responsibility limited to coordinating with providers and troubleshooting MHA's existing circuits? **Coordinating with providers and troubleshooting MHA's existing circuits**
5. Section 3 Plan Expectations – The RFP requires a Section 3 Plan under Tab 7. Does MHA have a preferred format or any minimum expectations for Section 3 hiring commitments? Additionally, will proposals be evaluated based on the level of detail provided in the plan, or is submission of the plan alone sufficient? **Tab 7 refers to MHA's Section 3 plan which is attached. Respondent may submit a plan if desired based upon their level of commitment.**

6. Contract Extension Process – The contract includes an initial one-year term with two optional one-year renewals. Can MHA clarify the criteria that will be used to evaluate and exercise each renewal option? Additionally, will pricing remain fixed throughout the contract term, or may it be renegotiated at the time of renewal?

Fixed pricing

We are grateful for your interest in doing business with our Agency and we look forward to receiving a proposal from your firm.