

You should have received an email from notification@thepaychoice.com notifying you that a payment is awaiting your acceptance. Moving forward, this is how you will receive updates regarding your utility allowance. Please follow the instructions below carefully, as failure to do so may result in a delay in your payment.

Receive an email notification or text message from notification@thepaychoice.com

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Click on **Proceed**

Enter your **Resident ID** found on your tenant portal beside your name in parentheses and your email address (please use the email address that we have on file)

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Select **Continue**

Select your Payment Option

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Enter your payment information (please ensure you enter this information accurately. Failure to do so will result in a delay in your payment).

Select **Continue**

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Click on the **Payment Terms** and Continue link (read and scroll down)

Check the box acknowledging that you have read and agree to the payment terms

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Select **Agree**

Confirm your payment

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Log out

Upcoming Training Session:

Join us on March 13th at 10:00 a.m. for a walkthrough of this process and a Q&A session. **Scan the QR code for the Zoom link.**

