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## ADDENDUM ONE

**DATE:** October 9, 2024  
**TO:** All Respondents  
**FROM:** Sheila Brown, Procurement/Contract Administrator  
**RE:** **ADDENDUM #1 Question and Answer**

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1. What software does the Agency use? **MHA Response: Yardi**
  2. Is it fully deployed with working letters and mobile app? **MHA Response: Yes**
  3. How many inspections were performed in 2023 and to date in 2024- **MHA Response: 16,477**
  4. Are inspections currently performed in house or through a vendor – if a vendor who is the vendor. **MHA Response: Vendor; McCright and Associates**
  5. Is there any backlog of inspections- **MHA Response: No**
  6. Is the Agency going to take advantage of the delayed start date HUD announced to move to NSPIRE V October 1, 2025- **MHA Response: Yes**
  7. If not waiting is your Agency software set up for the new NSPIRE V inspection reporting – and will you or did you convert **MHA Response: We will covert at a later date**
  8. Vendor will be allowed access to utilize agency’s software system for inspection scheduling and completion- **MHA Response: Yes**
  9. Confirm Agency is looking for vendor to complete inspection administration tasks, including scheduling, printing and mailing of notices, and provide a customer service center for phone calls and emails.- **MHA Response: Yes**

**We are grateful for your interest in doing business with our Agency and we look forward to receiving a proposal from your firm.**