



---

---

## ADDENDUM NINE

**DATE:** December 18, 2020

**TO:** All Bidders

**FROM:** Sheila Brown, Interim Procurement/Contract Administrator

**RE:** **ADDENDUM #9 Questions and Answers #7**

- 
- 
1. Need a floor plan of building to complete a wifi map to know how many WAPs are needed for guest wifi, or extended wifi for the building. **MHA Response: One WAP device at each location, except Gibbs Community Center, for common area coverage will be sufficient to quote.**
  2. How many people will be using the voice services at the same time. **MHA Response: The total will vary between 25 to 35 users.**
  3. Do you need voice and push talk with cell phone plan. **MHA Response: Yes, as an optional feature.**
  4. Can we use the phones in a cloud? **MHA Response: Yes**

Do you want:

1. A full hosted seat with softphone app that the user can use their cell phones. **MHA Response: Yes**
2. No seat but set up the ability for the receptionist to transfer calls from the sidecar's to the cell phones with ease. **MHA Response: Please provide as optional feature.**
3. DEC (cordless) IP phones with full seats. **MHA Response: Please provide as optional feature.**

**We are grateful for your interest in doing business with our Agency and we look forward to receiving a proposal from your firm.**